



Ottawa Area Chamber of Commerce & Industry

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April 25, 2005

Mr. Yona Lunken
Thinking Skills
27 Acapulco Drive
Putnam, IL 61560

Dear Yona,

Thank you for taking the time to customize your program entitled, "Overcoming Obstacles to Become Marketing Partners," on April 7, 2005. We sincerely appreciate you meeting with us to discuss the training and educational needs for our Chamber members and exchanging your first presentation for membership dues.

Your presentation was lively, interactive and inspirational. We surveyed those that attended and we found that the respondents were satisfied with the quality of the program, the scope of information presented, and the usefulness of the information shared. The respondents also felt that the meeting could help improve their professional effectiveness and found it to be a motivational experience.

We may be in need of another seminar-- a "how to" for forging partnerships. One of the suggestions was that they needed ideas on how to partner not just why they should partner, and who would make good partners. What do you think? If you feel comfortable presenting a follow-up seminar with this topic; or, if you have suggestions for other speakers, please let us know.

Thank you again, Yona. We look forward to working with you on future projects.

Sincerely,

Boyd Palmer
Executive Director

Melissa Ruvalcaba
Assistant Executive Director