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To whom it may concern,

On behalf of Citizens Equity First Credit Union (CEFCU), in Peoria, Illinois, I am delighted to endorse Thinking Skills, Inc. and its founder and owner Yona Lunken.

CEFCU employees have attended several Success Seminars delivered by Yona Lunken. The sessions have been motivating, entertaining, and highly effective. Yona creates a unique training environment and delivers high quality content. He excels in engaging his audience through interactive hands-on exercises and the use of humor.

In a recent workshop to uncover training needs for CEFCU management trainees, Yona was able to help us determine gaps in the current plan and create a training plan that works. I was very impressed with the way Yona captured information during the workshop and created a proposal for middle management training.

In addition to his seminars, Yona has provided timely and efficient service in developing and conducting management training for CEFCU's future managers. It's been a pleasure working with Yona, and I highly recommend Thinking Skills, Inc. and Yona Lunken for your training needs.

Sincerely,

Lori MacDonald
CEFCU Training Manager
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