

June 23, 1997

To Whom It May Concern:

I first met Yona Lunken at American Intercontinental University (AIU) in Atlanta, Georgia during the 1998 Fall term. In his position as Faculty member in the Master of Information Technology program, he was instructing graduate students. AIU uses a collaborative team-based approach to instruction. Yona's skill as a team player served as a model for his students. His technical knowledge and rapport with students made him one of their favorite instructors.

During that same time period, Yona was also manager of faculty training and development for the Atlanta campus. Yona, an energetic self-starter, created the faculty development materials, presented the workshops, summarized evaluations, and provided follow-up where it was needed. His dedication, skill, and professionalism filled his workshops and increased the quality of instruction provided to students.

Yona's tenacity kept him going when other faculty members and administrative staff were overwhelmed. As he was creating new materials, teaching, and leading faculty development workshops, Yona was helping a continuous stream of new faculty. He oriented them to the AIU campus environment, corporate culture, physical facilities, and policies. He served as mentor, role model, and friend to many of the new faculty members. I was a member of one of those groups of new faculty.

I have maintained a relationship with Yona, even though we both have moved on to other professional opportunities. He continues to amaze me with his management abilities, communication skills, and unlimited energy. In my estimation, Yona is a valuable asset to any organization.

Sincerely,

Dessa M. Beswick

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