



JOHN C. HARBECK, D.D.S., P.C.

Bruce Pettersen
56 Benjamin Gate
Plymouth, MA 02360

February 13, 2006

Dear Bruce:

This is to confirm my recommendation of Yona Lunken as a presenter at our American Academy of Dental Practice Administration.

On November 17, 2005, Yona presented a fast moving, high energy, straight forward, right-on-target afternoon program on the subject of team building to our Illinois Valley Dental Society. The content, quality, and style of this program was as good or better than any which we have experienced in my many years in the Academy or anywhere else.

Yona also has a special affinity for our profession as his wife is a practicing dentist.

I hope our academy members will have an opportunity to experience Yona's program in the near future.

Sincerely,

John C. Harbeck, D.D.S.

JCH/gb