



February 21, 2007

Yona Lunken
Thinking Skills
27 Acapulco Drive
Putnam, IL 61560

After coordinating the first workshop with Yona, I asked those that attended what they received from the training. Comments such as "It made me realize it is okay to think 'outside the box' when working with my team," "I can approach situations differently and handle each situation differently," and "I now listen closer." The participants were given insight into how to approach their teams differently in everyday settings.

After the initial workshop you could feel positive energy on the shop floor from the Team Leaders. More smiles were noticed and an eagerness was felt.

Having hands-on learning during the workshop is a key element to Team Leaders absorbing the information presented, and they enjoyed learning. I look forward to working with Yona in the near future.

Thank you,

A handwritten signature in black ink that reads "Charlene K. Hereford".

Charlene K. Hereford
Training Coordinator
Anchor Coupling, INC.